#### DIGITAL MARKETING - DATA



VISIT HELENA MT

www.helenamt.com

IG: @visithelenamontana

FB: Visit Helena MT

LinkedIn: Visit Helena

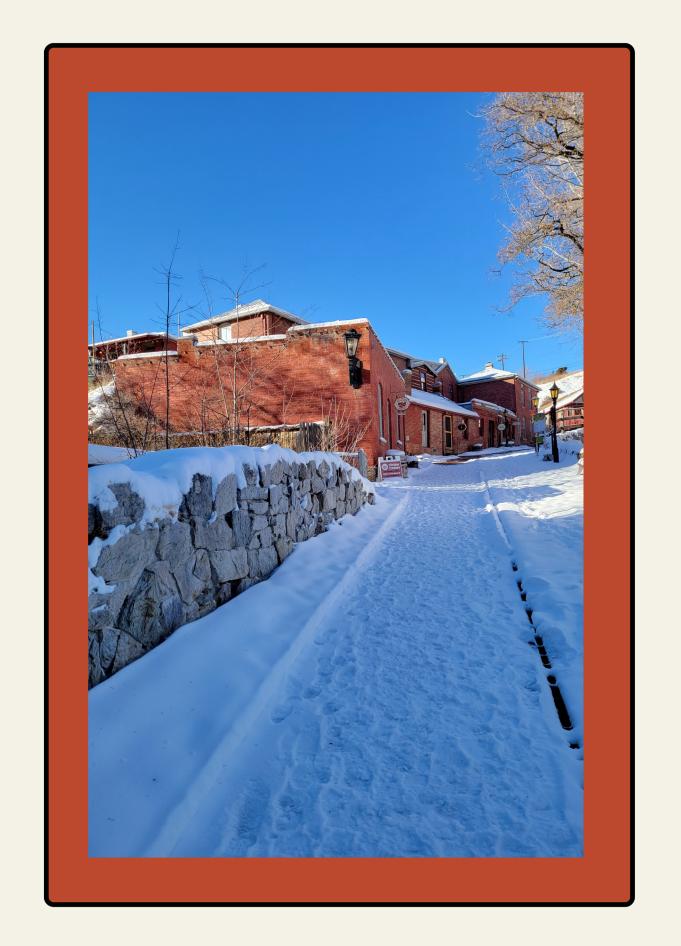
#### DIGITAL MARKETING

## Visit HELENA

Visit Helena's digital strategy is to build brand awareness and drive web traffic.

The purpose of Visit Helena's website is a FREE resource guide for visitors, residents, and businesses to explore the endless opportunities in Helena and surrounding region.

Visit Helena positions content in Google Business Listing, Web, Newsletter, YouTube, Facebook, Instagram, and LinkedIn.





## Vist Helena Website

## DATA & STRATEGY

Website is to provide optimal SEO strategies to move organic search traffic to the website, and utilize paid functions such as paid search, and earned media partnerships with Helena CVB.

## **Key Projects**

- New Event Page
- Paid Awareness Campaigns
- Continued SEO Improvements
- Content Improvements

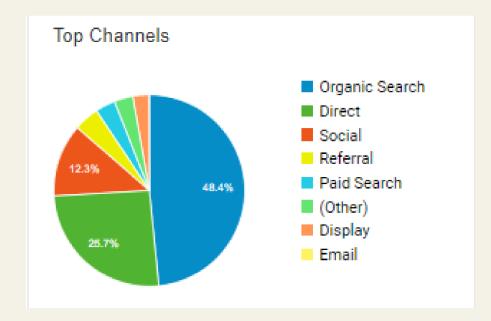
## **Key Metrics**

- User visitation up 78% YoY
- Page views up 118% YoY
- Visitation time up 16% YoY
- Increased Time on website

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#### **DIGITAL MARKETING - WEBSITE**





- Organic Traffic Up 118% YoY
- Direct Traffic Up 100% YoY
- Social Traffic Up 28% YoY
- Referral Traffic down 28% YoY

1	,	.sa	E6 222 (40 E0%)
1.	/	<b>@</b>	<b>56,222</b> (19.59%)
2.	/events/	P	<b>26,987</b> (9.40%)
3.	/explore/explore/	æ	<b>16,500</b> (5.75%)
4.	/explore/play/	P	<b>9,679</b> (3.37%)
5.	/explore/taste/	P	<b>7,383</b> (2.57%)
6.	/bike-helena/	æ	<b>6,455</b> (2.25%)
7.	/explore/stay/	P	<b>5,350</b> (1.86%)
8.	/rfp-request/	P	<b>5,193</b> (1.81%)
9.	/2022/08/top-ten-fall-events-in-helena/	P	<b>4,384</b> (1.53%)
10.	/things-to-do/	æ	3,814 (1.33%)

#### **DIGITAL MARKETING - WEBSITE**



1. (not set)       27,423 (22.22%)         2. Helena       14,649 (11.87%)         3. Denver       7,011 (5.68%)         4. Moscow       4,124 (3.34%)         5. Seattle       3,944 (3.20%)         6. Salt Lake City       3,345 (2.71%)         7. Boise       2,583 (2.09%)         8. Missoula       1,484 (1.20%)         9. Ashburn       1,421 (1.15%)         10. Los Angeles       1,284 (1.04%)			
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	10.	Los Angeles	<b>1,284</b> (1.04%)

Geo tracking will become more difficult in 2023

Denver visitation up 700% YoY

Seattle visitation up 35% YoY

Salt Lake City visitation down 9% YoY

Boise visitation up 306% YoY

Calgary visitation up 8% YoY

#### DIGITAL MARKETING - WEBSITE/EVENT PAGE



Page ?	Source ?	Pageviews 🕜 🔻	Unique Pageviews	Avg. Time on Page	Entrances (?)	Bounce Rate 7
		26,987 % of Total: 9.40% (287,049)	16,022 % of Total: 6.74% (237,883)	00:01:00 Avg for View: 00:01:28 (-31.81%)	11,849 % of Total: 7.99% (148,297)	41.0 Avg for View: 68.24% (-39
1. /events/	google	<b>11,255</b> (41.71%)	7,099 (44.31%)	00:00:58	4,695 (39.62%)	37
2. /events/	digitalthrottle	7,930 (29.38%)	4,365 (27.24%)	00:00:53	4,188 (35.34%)	42
3. /events/	(direct)	2,591 (9.60%)	<b>1,772</b> (11.06%)	00:01:07	<b>1,306</b> (11.02%)	5€
4. /events/	bing	2,326 (8.62%)	1,009 (6.30%)	00:00:55	672 (5.67%)	28
5. /events/	yahoo	<b>921</b> (3.41%)	517 (3.23%)	00:01:36	288 (2.43%)	37
6. /events/	duckduckgo	<b>562</b> (2.08%)	359 (2.24%)	00:01:00	264 (2.23%)	33
7. /events/	print	207 (0.77%)	153 (0.95%)	00:02:18	136 (1.15%)	63
8. /events/	I.facebook.com	160 (0.59%)	95 (0.59%)	00:02:21	20 (0.17%)	50
9. /events/	lm.facebook.com	<b>158</b> (0.59%)	69 (0.43%)	00:00:41	40 (0.34%)	42
10. /events/	I.instagram.com	125 (0.46%)	97 (0.61%)	00:01:02	67 (0.57%)	28

## EFFECTIVE SEO STRATEGY W/EVENT PAGE

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# Visit Helena Social Media DATA & STRATEGY

### **Key Projects**

- Creation of Historic Sunday Campaign
- Successful Things to Do Campaigns
- Content Partnerships
- Consistent Posting Schedule

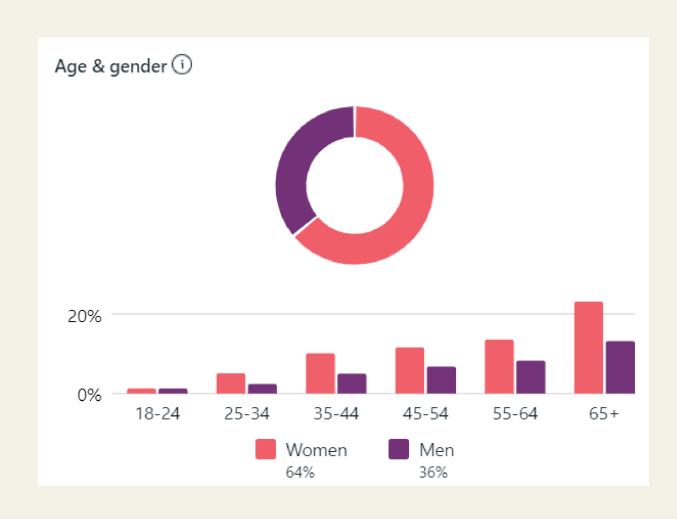
### **Key Metrics**

- Instagram Followers Increase 16% YoY
- FB Likes Increase 100% YoY
- FB Profile Visits Increase 33% YoY
- Instagram Profile Visits Increase 27%
- Overall Impressions 1.4 Million

#### **DIGITAL MARKETING - AUDIENCE**



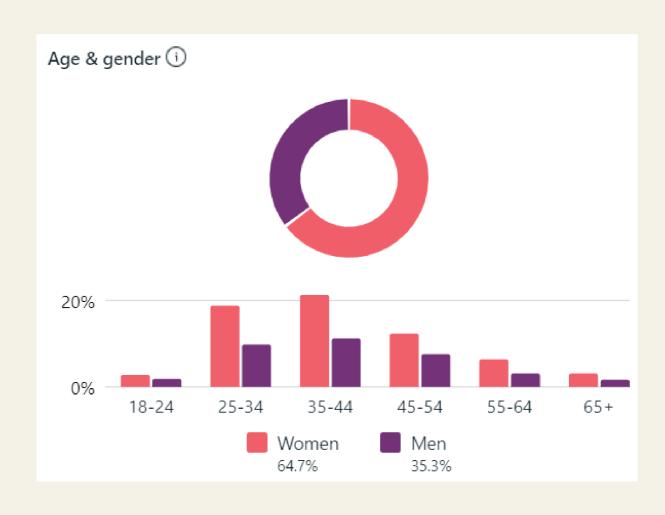
## Facebook Followers 34,089



## **Top Cities**

- Helena, MT
- Missoula MT
- Butte, MT
- Spokane, WA
- Los Angeles, CA
- Houston, TX

## Instagram Followers 6,559



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#### **DIGITAL MARKETING - ENGAGEMENT**



### Facebook Impressions

1.5 Million

Facebook Reach 401K

#### **Facebook Link Clicks**

7,100

1K% Increase

### **Facebook Page Visits**

5,235

33% Increase

#### @ Post with highest engagement



#Repost @kevinleaguephoto · · · · · · A jaw dropping sunset over Helena Montana as viewed from the city's historic fire tower. 
Tomorrow is Small Business Saturday (Nov 26) my gallery will be open 10am - 3pm in Downtown Helena, Montana (330 Jackson Street). 
It still have several pieces discounted 30% to 50% off!

16.17% engagement rate

#### Post with most likes



#Repost @kevinleaguephoto • • • Happy white Easter from Helena Montana! We picked up a couple of fresh inches of snow overnight with some and some fog in the valley. This image was shot a couple of years ago but it reminded me of what it's looking like outside right now!

#Montana Moment

**720** likes

#### **Instagram Impressions**

266K

#### Instagram Reach

89K

#### Instagram Engagement Rate

6.6%

.4% decrease

#### **Instagram Profile Visits**

8,300

72% Increase

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# Visit Helena Newsletter DATA & STRATEGY

### **Key Projects**

- Event Page Campaigns
- Monthly Updates
- Identifying Newsletter Lists

## **Key Metrics**

- 27% Open Rate Up from 21%
- OR Industry Benchmark 21%
- 1.9% Click Through Rate
- CTR Benchmark 2.2%
- Decrease in e-mail list number



## Vist Helena Paid Digital

## **DATA & STRATEGY**

Paid digital strategy was to bring awareness to new web product offerings and to build web traffic as an official source for all events in Helena area.

## **Key Projects**

- Spring Event Page Launch
- Fall Social Media Paid
- Winter Fly Fishing Campaign (Google)

## **Key Metrics**

- \$460.00 in Boosted Posts
- \$400 in YouTube/Search
- 200K in reach
- 5,000+ website visits

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## Visit Helena 2023 OUTLOOK

- 2 Winter Paid Campaigns (Social/YouTube)
- Boosted Ads on social
- Increase social/digital media followers to release new brand identity
- Plan two major summer campaigns; Events Calendar Paid & Bike Helena Rides Paid

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## Visit Helena INSIGHTS & IMPROVEMENTS

- Increasing cadence on social media Instagram
- Building a Brand Identity Campaign that helps create loyal fan base with high engagement
- High Priority: Become ADA Compliant on website

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